



Ordering your medication

You will not be able to come inside the practice to drop off your request

You can request your medication by

- Signing up to My Health Online (16 years and above, step by step guide is on our website)
 - Once you have set yourself up, please contact the surgery by telephone so that we can do an ID check
 - When ordering your prescription online, please add the **name of your preferred local pharmacy in the comments box**

- Dropping the request into our letterbox
 - When you send us prescription requests, please **write your choice of local Pharmacy on the back** along with your up to date phone number. Please note we will update this number onto your medical records, and for mobile numbers you will then receive texts for appointment reminders and other health matters. Please make it clear if you do not want us to do so.

 - We will arrange for your prescription to go to that Pharmacy

 - If you would prefer for the prescription to come back to you, please attached a stamped self addressed envelope to your request

You MUST tell us your preferred local pharmacy as you will not be able to collect your prescription from the practice

We are currently still producing prescriptions in our normal 2 working days, but due to the huge volume of workload currently at the pharmacies, we would recommend allowing 5 to 7 days before collecting